Living Thriving



A GUIDE FOR RESIDENTS 60 AND OVER

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Aging and Disability Services, 240-777-3000 ADS@MontgomeryCountyMD.gov www.MontgomeryCountyMD.gov/seniors



Dear Friends:

Life is full of transitions. You can make your best choices if you know your current options and future possibilities. I invite both seniors and their family members to peruse our "Living and Thriving" guide to find a wealth of such information – including programs and services you can benefit from right now and ways to help plan your future.

For example, the guide addresses income issues, e.g., getting help identifying available benefits, considering a reverse mortgage, and accessing support in finding paid work. It also includes information about housing, such as retrofitting for accessibility and alternate retirement housing options.

The guide addresses information about Medicare and long-term care, advance directives, planning for potential assistance needs, and even adult protective services. It also includes caregiving supports, such as adult day centers and escorted transportation.

Staying strong can help keep your options open. The guide describes nutrition

We believe that helping people discover what is available is one of the most important and cost-effective services we can provide. services such as Meals on Wheels, nutrition sites serving lunch, escorted grocery shopping, and even a dietician you can call for advice. It also explains ways to avoid falls, get a check-up of prescription drugs, and a variety of physical activity options such as exercise classes, sports and weight rooms at County Recreation Centers and walkable park trails.

More information about ways to stay active and engaged includes local classes, library programs, and volunteering. And, you'll see references to our wide variety of transportation options.

Finally, the guide includes information about how to stay informed by signing up for Alert Montgomery updates and following Montgomery County on Twitter – and, by speaking with knowledgeable County staff who provide free guidance to County residents.

I hope this guide proves helpful as you identify your best options for living and thriving in Montgomery County.

Sincerely,

Isiah Leggett, County Executive



PLANNING AHEAD

Control Your Future



Making important decisions during a crisis situation is not ideal. Yet people often find themselves in situations for which they are not prepared. Planning for the future—whether for retirement or sudden illness—can give you a sense of control. Some of the topics that experts recommend you think about and discuss in advance with your family include:

Did You Know...

Research indicates that people who engage in detailed planning about care needs in the event of a severe disability are much less likely to have to rely on a nursing home than those who do not plan ahead.

Finances

Decisions about the future are often influenced by one's financial situation. In addition to pensions and savings, it is important to be aware of other available resources and tools. A reverse mortgage is a finance option increasingly used by seniors with equity in their homes. (See page 6.) Seniors should also be aware of the full range of government benefits for which they may be eligible. (See page 4.)

Jewish Council for the Aging Employment Programs

The Career Gateway offers intensive training, take-home materials, a long-term mentor and individual attention for computer-savvy job seekers age 50+. Call 301-255-4215 for details. **Senior Community Service Employment Program (SCSEP)** provides on-the-job training for low-income men and women age 55 and older. Trainees receive minimum wage while working at charities and government agencies to build their skills and resumes. For information, call 240-395-0918.



Housing

Consider how to make your current home safer, as well as where else you might choose to live if you become too disabled or frail to remain comfortably in your current home. See pages 5-7 for more information on housing.

Everyday Activities

If you suddenly couldn't do certain things for yourself—like bathing, dressing, paying bills, shopping or driving—who would assist you? Adult children are often willing to assist with chores and managing household activities, but are less comfortable with bathing, dressing or more intimate types of assistance. Talking to your family members about what they can do, and under what conditions, can help you create a realistic safety net for the future.

Healthcare Decisions

As medical science advances, individuals must often answer the questions: If I become unable to make decisions for myself, who would decide for me? And, what life-prolonging medical interventions would I want and not want? It is important to have legal documents, called advance directives, which state your wishes. Advance directives do two things. First, they name the person you want to make decisions on your behalf if you cannot do so yourself. Second, they allow you to document health care instructions that will guide the people making decisions for you. Make sure your loved ones know your wishes, and where to find key documents and information if needed.

The Montgomery County Coalition for Care at the End of Life helps educate residents about advance directives. For information, go to www.mccelc.org or call 240-773-8290.

These resources can provide helpful information:

Benefits Checkup

Many people are unaware that they are eligible for government benefits. Developed by the National Council on Aging, www.BenefitsCheckUp.org is the nation's most comprehensive web-based service to screen for benefits programs for seniors with limited income and resources. It includes more than 2,500 public and private benefits programs from all 50 states and the District of Columbia. If you do not have internet access, call Montgomery County Aging and Disability Services at 240-777-3000.

Medicare Long-Term Care Planning

Visit www.LongTermCare.gov for a customized tool to help you understand what long-term care services you can expect to need, how much you can expect to pay for them, and what financing options are available.



Develop and nurture friendships People who make an effort to stay connected to people in their community often find that when problems develop, they have friends available to help.



LIVING IN THE SETTING OF YOUR CHOICE



Home Sweet Home How to Stay; When and Where to Move

Home is more than where you live. Home is part of who you are. Some seniors are able to remain safe, happy and secure in their home of many years. Others choose to move to a setting that better meets their changing needs.

What to Consider When Deciding to Stay or Move

At least five factors should be considered when deciding whether to stay or move: proximity, expense, accessibility, comfort, and ease (PEACE).

- Proximity refers to how close the home is to stores, doctors, family and friends, and whether you have transportation available. Living close to your support network makes it easier to get what you need and want.
- Expense refers to the costs involved in staying or leaving. Property taxes and the cost of heating, cooling and maintaining a single family home can be weighed against the costs of moving to a new home.
- Accessibility refers to how well you can get in and out of your home, and move around inside. Will climbing stairs be a problem? If you need a wheelchair, can it get through all the hallways and doorways?

Comfort is the extent to which a place gives you a sense of security, peace of mind and identity.

Ease: How easy is it for you to accomplish daily activities in your home?



Making it Easier to Stay

If you have reviewed these five considerations and you think you may be able to remain in your current home, here are some steps you can take to make it easier to stay:

Become as physically strong and fit as possible—and stay that way!

You'll want to maintain the strength to climb stairs, and get around your home independently.

Improve your home environment.

Many homes can be modified to fit an individual's specific needs. This can include adding a bathroom on the ground level, installing grab bars in the bathroom, or adding a wheelchair ramp. If finances are tight, try calling the Maryland Technology Assistance Program at 1-800-832-4827, or Rebuilding Together at 301-947-9400.

✔ Get help.

Over 80% of all assistance received by seniors comes from unpaid family or friends. Also, for-profit companies and non-profit organizations provide assistance with chores, personal care, meals, and transportation. Some assistance is available for free from public or private programs.

Be creative with financing your preferred lifestyle.

If your home needs modifications or you need to pay for assistance, where will you get the money? Increasingly seniors are using reverse mortgages to supplement their income. A reverse mortgage is a loan taken against the equity in your home. You do not have to pay the loan back as long as you live in your home.

Reverse Mortgages

To determine if a reverse mortgage is appropriate for you, go to the U.S. Department of Housing and Urban Development website, www.hud.gov. Search for Reverse Mortgage in A-Z index. Or call 1-800-CALL-FHA (225-5342).

If You Decide to Move

If you decide it is time to consider moving from your current home, what options exist? Some of the more common options include:

Downsizing: moving into a smaller house or apartment, and/or one with no stairs.

Active Adult Communities: housing communities with an age requirement (typically 55) that provide amenities for seniors who are retired or still working. Often adjacent to golf courses and other recreational facilities.

Continuing Care Retirement Communities (CCRC): retirement communities that provide a guaranteed range of services, from detached homes to full service nursing care. CCRCs provide security by ensuring that regardless of the type of assistance residents need, they will never have to move away from the community.

Independent Living: apartment type communities that provide a minimum of support for people who are generally independent. Sites offer socialization, outings to stores and cultural events, and communal meals for those who want to participate.

Assisted Living/Group Homes: Assisted living and group homes provide single or shared rooms or small apartments set up to encourage independent living. They offer services such as meals, medication management and assistance with daily living tasks. They can be small or large, and provide care based on the need of each resident.

Nursing Homes: Facilities that provide skilled nursing care, under direction of a physician. ■



LIVING IN THE SETTING OF YOUR CHOICE

More Information

Aging and Disability Services

240-777-3000 ADS@MontgomeryCountyMD.gov www.montgomerycountymd.gov/seniors Information about local housing resources and help completing applications.

Guide to Retirement Living

1-800-394-9990 www.retirement-living.com Information about senior housing choices of all kinds. Available online and in print.

Housing Opportunities Commission

240-627-9400 www.hocmc.org Montgomery County housing authority. Provides subsidized rental housing for low income people.

Long-Term Care Ombudsman Program

240-777-3369 Can offer advice about assisted living and nursing home options in the County.

Beacon Newspaper & Senior Resource Guide 301-949-9766

www.TheBeaconNewspapers.com Online and print guide to senior services including housing information.

Did You Know...

Studies show that the number and closeness of a person's friendships are the most influential factors in determining a person's perceived quality of life. Therefore, seniors should consider their proximity to their friends and family when deciding where to live.

Villages: A Community Approach to Aging Well



How well do you know your neighbors? Often in our high-tech world, we lose contact with people living closest to us. "Villages" hope to change that. These grassroots organizations harness the power of relationships and volunteerism to support people as they age. More than 250 villages exist in the United States; a growing number operate right here in Montgomery County.

Each community designs its village based on members' needs and interests. Villages may offer events, clubs, or outings. Many provide rides or help with household tasks or refer to screened vendors for professional help. Some have membership dues and paid staff, while others rely exclusively on volunteers. Regardless of the structure of their village, members enjoy the social connections that villages foster.

Montgomery County's Village Coordinator supports communities as they develop and sustain their villages. Visit www.MontgomeryCountyMD.gov/village or contact Pazit Aviv with questions: 240-777-1231 or Pazit.Aviv@MontgomeryCountyMD.gov



Good Nutrition: Local Resources Help Make it a Way of Life



Nore and more evidence points to the role of good nutrition in helping people live longer and stay fit mentally and physically. And yet we often struggle to make healthy food a part of every day.

Health professionals suggest eating five to nine servings of fruits and vegetables per day. They remind people to include lots of fiber and healthy sources of calcium. And they caution against foods that are high in calories, sugar and salt and offer little nutritional value.

Knowing what to eat points us in the right direction. Social support can keep us on track. Here in Montgomery County, help is available in many forms.

Did You Know...

In addition to increasing the number of healthy calories that participants consume, the senior lunch program also increases the amount of time participants spend with others. This is important because increases in social contact often improve how people feel about their quality of life. As a result, the senior lunch program produces benefits for both physical and emotional health.

Senior Nutrition Program

The County has more than 30 locations where older adults can enjoy lunches for a voluntary donation. Meals are served at community centers, senior centers, churches, and elsewhere. Some sites offer ethnic meals. Seniors can call 240-777-3810 to find the senior lunch site nearest to them.

For people over 60 who have difficulty shopping or preparing meals County-supported Meals on Wheels programs may be able to help. Volunteers deliver meals to individuals who are unable to shop and prepare meals and have no one at home to help. If you need meals delivered, or are interested in serving as a volunteer for this important program, call 240-777-3810.

More Information on Healthy Eating

The Senior Connection's PantryFiller Program volunteers provide escorted shopping trips and grocery deliveries. Call 301-962-0820.

The County's **African American Health Program** offers diabetes and heart health classes that emphasize healthy eating and include cooking demonstrations and tastings. Classes are held throughout the County multiple days a week. See their event calendar at www.aahpMontgomeryCounty.org or call 240-777-1833 for information.

Food stamps may be an option for people who have difficulty paying for healthy foods. You can learn more by calling the **Supplemental Nutrition Assistance Program (SNAP)** office closest to you. Germantown: 240-777-3420; Rockville: 240-777-4600; or Silver Spring: 240-777-3100.

Eating healthy can add energy and years to your life. Bon Appetit!



Senior Nutrition Hotline

Struggling to separate myths from facts when reading about good nutrition? Are you confused in the dietary supplement aisle? Montgomery County has

the only program of its kind in the U.S. to help seniors obtain reliable information on diet, food, and nutrition. The Senior Nutrition Hotline is a free service that lets you speak directly with a registered dietitian-nutritionist on Wednesdays between 9:00 and 11:00 am. Learn to eat for a healthy weight, decrease the risk of many chronic diseases, and better navigate the supermarket, health food store or farmers market. **Call 240-777-1100**.

Bus Service for Senior Recreation & Nutrition Programs

The Montgomery County Recreation Department operates senior centers and neighborhood senior programs. Many of these programs have nutritious meals available through the Department of Health and Human Service's Senior Nutrition Program. Limited bus transportation is available to and from many of these sites. For information, call the Recreation Department Senior Team at 240-777-4925.



Staying Upright and Avoiding Falls



A simple fall can change your life. Just ask any of the thousands of older men and women who fall each year and break a bone.

Getting older may bring changes in sight, hearing, muscle strength, coordination and reflexes. Diabetes, heart disease, and other medical problems can affect balance. Some medicines can cause dizziness. Any of these things can make a fall more likely. In fact, more than one in three people age 65 and older fall each year. Among older adults, falls are the number one cause of fractures, hospital admissions for trauma, loss of independence and injury deaths.

One of the reasons falls become dangerous is that many seniors have low bone density or "osteoporosis." When your bones are fragile, even a minor fall can cause them to break. A broken bone may not sound so terrible, but it can lead to more serious problems. Ask your doctor for a bone mineral density test that will tell you how strong your bones are. Medicare will pay for this test once every two years.

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Are you at risk?

The number one recommendation to reduce the likelihood of falling is to have a risk assessment for falls done once a year. In particular, people with any of the following risk factors should request an assessment by their physician or physical therapist:

- ☐ Muscle weakness (particularly in the legs)
- Poor vision
- □ Balance problems
- Depression
- Taking four or more medications

Take the Right Steps to Prevent Falls

The more you take care of your overall health and well-being, the more you can lower your chances of falling. Here are a few hints:

Regular exercise helps keep you strong. It also helps keep your joints, tendons, and ligaments flexible. Mild weight-bearing exercise such as walking and climbing stairs may slow bone loss from osteoporosis. Weight training actually helps build bone mass.

Find out about the possible side effects of medicines you take. If your medicines affect *continued on next page*

Prevent falls

by making changes to

unsafe areas

in your home.

In stairways, hallways, and pathways:

- ✓ Make sure there is good lighting at the top and bottom of the stairs.
- ✓ Keep areas where you walk clear.
- Check that all carpets are fixed firmly to the floor so they won't slip. Put no-slip strips on tile and wooden floors.
- Install and use handrails on both sides of all stairs—from top to bottom and be sure they're tightly fastened.

In bathrooms and powder rooms:

- ✓ Mount grab bars near toilets and on both the inside and outside of your tub and shower.
- ✓ Place non-skid mats, strips, or carpet on all surfaces that may get wet.

Keep night lights on.

In your bedroom and other living areas:

- ✓ Put night lights and light switches close to your bed.
- ✓ Keep electric cords and telephone wires near walls and away from walking paths.
- ✓ Tack down all carpets and area rugs firmly to the floor.
- Arrange your furniture (especially low coffee tables) and other objects so they are not in your way when you walk.



your balance, ask your doctor or pharmacist if adjustments can be made. Have your vision and hearing tested often. If your doctor orders new eyeglasses, take time to get used to them. If you need a hearing aid, be sure it fits and works well. Limit the amount of alcohol you drink since even a small amount can affect your balance and reflexes.

Prevent falls by making changes to unsafe areas in your home.

Resources That Can Help

Holy Cross Hospital Senior Source offers a free falls prevention, screening and education series. The series addresses many of the issues presented here and includes an exercise class focusing on improving balance. Call 301-754-8510 for information. The Consumer Product Safety Commission publishes **Safety for Older Consumers -Home Safety Checklist.** at www.cpsc.gov (use search bar) ; or call 1-800-638-2772 to request the booklet.

Did You Know...

Researchers reported in the *Journal of the American Geriatrics Society* that older adults who limit activities because of a fear of falling may experience a decline in physical functioning. People who avoid activities such as walking outdoors, shopping, and visiting friends can suffer from a resulting decline in ability to do what they could previously. Limiting social interaction and enjoyable physical activity can lead to depression as well.

Using Medications Safely



A brown paper bag may hold the key to medication safety, according to health experts. "A 'brown bag checkup' is the best thing patients can do to avoid medication mistakes and cut down on unnecessary medications," says Douglas Paauw, M.D., Professor of Medicine at the University of Washington.

The checkup involves putting all of your medications in a brown paper bag and bringing them to your doctor or pharmacist. The bag should include over-the-counter and prescription drugs, herbs, vitamins, dietary supplements, and topical treatments such as ointments and creams. "This kind of checkup is good for anyone who takes medication, but particularly for older people, who are more likely to be taking several medications," Paauw says.

Edie Hurley, nurse manager with Montgomery County Aging and Disability Services, supports the idea of the brown bag checkup. "At least make a list and bring that to your doctor," she says.

Your doctor or pharmacist should check for appropriate dosing, problems caused by interations between drugs and whether each drug is being given for the right reason. They should also check for duplication. It is common for more than one *continued on next page*



drug to contain the same ingredient. For instance, taking two products that contain acetaminophen raises the risk of liver damage. Other common problems include expired medications and medications that are no longer needed.

After you and your doctor settle on what you should be taking, the next thing is to know the names of all of your medications and what they are for. Your list of medications should be updated and reviewed with your doctor each time you change a medication or add a new one.

Keep a list of medications in your wallet and let a family member know that you have it, experts suggest. Patients should be ready to take that list out at the dentist's office, at appointments with specialists, or in an emergency.

Modern medicine has made our lives better in many ways. But people taking many different drugs need to be aware of potential dangers and take steps to avoid them.

This article contains excerpts from the U.S. Food and Drug Administration's article "Medication Use and Older Adults" and the National Institute on Aging's Age Page "Medicines: Use Them Safely."

Get a Free File of Life

Another good place to record your medications is on a File of Life. The File of Life consolidates basic health information such as medical history, allergies, medications, etc. in one place. It is designed to hang by a red magnet on your refrigerator door in case emergency personnel need to treat you. You can get a free File of Life by calling Aging and Disability Services at 240-777-3000.

Did You Know ...

The average 75-year-old has three chronic conditions and uses five prescription drugs. Researchers found that when adults ages 65 to 91 were asked to bring in a brown paper bag containing their medicines, the list of medications in the bag differed from their official pharmacy records.

Staying Physically Active: Make it Fun!



George Burns said, "You can't help getting older, but you don't have to get old." While we don't have complete control over our health or genetic background, we can do things to help ourselves age better. Most experts agree that staying physically active is a key to successful aging. Physical activity helps seniors maintain heart health and cognitive function, prevent falls, and improve mood.

Even as bodies and abilities change, there are plenty of ways to get and keep moving in Montgomery County. For many people, the surest way to stay physically active is to find something fun to do. Older adults in Montgomery County play golf, tennis, basketball and volleyball; they swim or exercise in water. (Water exercise is especially helpful for people with balance problems and joint pain). Others stay on the cutting edge of fitness by taking *continued on next page*



classes in Pilates, weight training or even belly-dancing.

Getting and staying fit doesn't have to be expensive. Some people join friends to walk their neighborhoods and play yard games like horseshoes and croquet. Or they take advantage of the Recreation Department's Senior Sneaker program, which allows residents 55+ to use Community center exercise and weight rooms for a small annual fee until 3p.m., Monday-Friday.

"Heart Smart" Hiking

Montgomery County Parks' Heart Smart Trails are designed to encourage people to take the first step toward a healthier lifestyle. Walking can reduce the risk of heart disease and stroke, improve blood pressure, decrease the risk for type 2 diabetes, breast and colon cancer and help control weight. Heart Smart Trails are generally 1-mile in length or less and follow a hard, level path. Bronze medallions are embedded in the path every 1/10 of a mile so walkers can keep track of the distance they have traveled. Call 301-495-2595 or go to www.MontgomeryParks.org.

Did You Know...

Tai chi, a form of Chinese marital arts emphasizing slow movement has been shown in studies to not only decrease the risk of falling, but also to boost the immune system of older adults. A study found that individuals taking tai chi three times a week boosted their immune systems to a level comparable to having a standard vaccination against shingles.

Here Are Some Helpful Resources:

For fitness classes (land and water), dance classes and sports offered throughout the County, pick up a **Guide to Recreation** at your local library or go to: www.MontgomeryCountyMD.gov/rec.

Discounts for seniors are available for acquatics programs. Call each Montgomery County Recreation Department acquatic center for details.

Senior centers offer a wide variety of fitness activities five days a week. (See page 15 for listings.) In addition, **active adult programs** housed in community centers provide exercise classes and entertainment, among other activities. Call the Recreation Department at 240-777-4925 for details about programs taking place in these community centers:

Bauer Drive	Longwood
Jane E. Lawton	Mid-County
Clara Barton	Plum Gar
Clarksburg	Potomac
Gwendolyn Coffield	Marilyn Praisner
East County	Ross Boddy
Germantown	Wheaton

Holy Cross Senior Source in Silver Spring provides an array of health and wellness classes and Holy Cross Community Health offers Senior Fit classes at various locations. Call 301-754-8510.

Suburban Hospital sponsors exercise classes, mall walking programs and OASIS, an organization primarily focused on lifelong learning that offers health education and exercise classes, among many others. See page 15 for OASIS contact information.

So if you're not already physically active, choose something now and go for it! ■



STAYING CONNECTED



Discover Recreation and Lifelong Learning Opportunities

"I've found new friends and stimulating programs."
"I enjoy the informative seminars, with subjects from elder law to healthy eating. There is always something new to learn!"
"I have taken day trips to places I didn't even know existed!"

What are these folks talking about? They each describe their experiences with recreation programs located throughout Montgomery County.

Why not get involved?

Montgomery County offers a wide variety of energizing and enjoyable activities for adults 55 years or over. These activities challenge each individual to grow physically, intellectually, socially and creatively.

Every day, you'll find senior programs teeming with activity and spirit.

Senior and community centers offer a wide selection of daily events including fitness classes, computer education, art activities, lectures and more. Stop by for an hour or two, or stay the whole day. Get involved, and discover community at its best.

Exploring the County's senior programs often leads to new friendships. Take advantage of the opportunity to share knowledge and talents, to learn and to grow.

Make the most of every day.

There are countless crafts to master, places to explore, languages to speak. The County's senior programs help you discover parts of yourself you've never had a chance to explore.

How can I take advantage of these programs?

Call the numbers provided on page 15 to learn more about the opportunities waiting for you. Call 240-777-4925 for information about the neighborhood programs offered by the Montgomery County Recreation Department. Find out which of the programs is closest to you, and which offer transportation and lunch.

Or call any of the varied programs listed on page 17. Choose one and try getting involved at least twice. Chances are, you'll end up hooked!



STAYING CONNECTED



Senior Centers and Programs

Damascus Senior Center
Holiday Park Senior Center, Wheaton
Long Branch Senior Center, Silver Spring
Margaret Schweinhaut Senior Center, Silver Spring
White Oak Senior Center
Benjamin Gaither Center
Rockville Senior Center
Live and Learn Bethesda
Chinese American Senior Services Association
Chinese Culture and Community Service Center
Jewish Community Center
Jewish Community Center's Adult Living & Learning Program (ALL) 301-348-3760
Tuesday/Thursday ESOL Program
Korean American Senior Citizen Association
Montgomery County Muslim Foundation Senior Program
Muslim Community Center
Montgomery College Lifelong Learning Institute
North Potomac Senior Center
OASIS (Lifelong Learning for Mature Adults)
Johns Hopkins University's Osher Lifelong Learning Institute (Rockville Campus)
Senior Source of Holy Cross Hospital
Sibley Senior Association 202-364-7602
Vietnamese Senior Association of Maryland



VOLUNTEERING



Do Good for Others. It's Good for You, Too!

Did you know that good health and living a meaningful life go hand in hand? Research suggests that retirees who remain engaged by volunteering maintain better emotional, cognitive, and physical health. An active schedule and frequent interaction with others actually increase longevity.

Research also shows that people over age 60 are more likely to maintain their intellectual abilities and avoid depression when they feel they are having an impact on someone else's life. Also, in a survey of a large group of older adults, 90 percent reported that they suffered fewer colds and stomach aches when they volunteered at least once a week. Volunteering enables former workers to continue using their talents and to nurture new ones. It's not just about stuffing envelopes! Older volunteers can support local non-profit organizations as tutors, special event planners, grant writers, gardeners, hospital caregivers ... or even envelope stuffers! Volunteers can make long-term or very short-term commitments. The opportunities are endless.

The Montgomery County Volunteer Center can help residents learn about local volunteer opportunities, either online or in person.

See www.montgomeryserves.org to access an extensive database by area of interest or by zip code. Or call 240-777-2600 for assistance.



VOLUNTEERING

Sample Volunteer-Supported Programs Primarily Serving Older Adults:

Bone Builders Exercise Program	240-773-8268
Friendly Visitor Program of EveryMind Volunteers offer friendship and support to home-bound seniors who are isolated and lonely.	301-424-0656 x511
Long Term Care Ombudsman Program Trained advocates help resolve problems for residents of nursing homes, assisted living facilities, and group homes.	240-777-3369
Representative Payee Program of EveryMind Volunteers provide financial supervision for low income adults who cannot manage their funds because of a physical or mental disability.	301-424-0656 x511
Senior Connection	301-962-0820
Senior Health Insurance Assistance Program (SHIP) Volunteers help people learn about Medicare's many benefits through educational programs and individual counseling.	301-255-4250



Commission on Aging

As advocates for the interests of the County's elderly, the Commission on Aging advises the County Executive, the County Council and County agencies on the needs of seniors. The County Executive appoints volunteer commissioners. Meetings are open to the public. For information call 240-777-1120.



GETTING AROUND

Living Fully Without a Car... It is Possible!

To stay connected to the community, it is important to have a range of transportation options. Why not start using some of these?



Ride On and Metrobuses in Montgomery County are FREE for seniors and people with disabilities Monday through Friday, 9:30 am - 3:00 pm and Saturdays 8:30 am - 4:00 pm. Seniors must be 65 years or older and have a valid Metro Senior ID card, Senior SmarTrip Card or Medicare card and photo ID. Persons with disabilities must have a Metro Disabled ID card. If an attendant is required for travel, a Metro Disabled Attendant ID Card is required. An attendant carrying the Metro Disabled Attendant ID card rides for free when accompanying a passenger. All Ride On buses are wheelchair accessible. For trip planning and other information, call 311.

MetroAccess is a shared transit service for people with disabilities who are generally unable to use the regular, fixed route transit systems. Shared transit means that multiple passengers may ride together in the same vehicle. Drivers may be able to escort customers to and from their doors, but only when conditions allow. (Please contact MetroAccess to learn about these specific conditions.) Otherwise drivers provide curbside service. Rides are provided to and from locations no more than 3/4 of a mile from a fixed route bus stop. MetroAccess customers will be informed of the exact fare they are expected to pay when they call to reserve their trip. No <u>one-way</u> trip will cost more than \$6.50.

If you think you are eligible, complete an application and have it signed by a physician. Then call to arrange an interview. For an application and more program details, call MetroAccess headquarters at: 301-562-5360 and press 8, or 301-588-7535 (TTY).

Abilities Ride offers same-day discounted taxi service to certified MetroAccess participants regardless of income. Travel must take place within Montgomery and Prince George's Counties. Trips up to 9 miles cost \$5. Longer trips cost incrementally more. Call 301-990-9100 to schedule trips.

Taxis: Don't rule out taking taxis. Owning and running a car is expensive. Money you would use for car payments, registration, maintenance, insurance and gas could be used for taxis, buses, or to buy gas for friends and relatives who can drive you.



GETTING AROUND

Senior SmarTrip enables riders 65 and older to travel free or at a discount on Metrorail, Metrobus, and Ride On depending on the day and time.

Call 'N' Ride provides discounted taxi trips for low-income seniors and persons with disabilities in Montgomery County. To be eligible for the Call 'N' Ride Program, you must have low income, and be at least 65 years of age or disabled. Clients may use taxis at discounted fares according to income. Discounts are based on income.

Call 'N' Ride may be used with any of the taxi companies operating in Montgomery County. For information and eligibility requirements for the Call 'N' Ride Program, call 311.

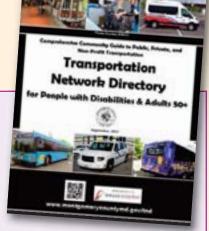
Volunteer Transportation

Volunteer transportation provides older adults rides to medical appointments, grocery stores, social activities, and more. VillageRides helps local "villages" coordinate volunteer transportation. To find out if you live in an area served by VillageRides, call 301-255-4212. The Senior Connection provides free escorted transportation to those 60 and over through a growing network of volunteers. Rides subject to availability of drivers. Call 301-962-0820.

Private Transportation Services

Private companies offer door-to-door service and some will assist a person to exit or enter a home or destination. Costs are higher than for public transportation. With advance notice, transportation can be provided for trips throughout Maryland. See "Information About Transportation Options".

Information About Transportation Options



Transportation Network Directory for People with Disabilities and Adults 50+

This comprehensive guide contains most of the information in this section and more, including lists of private transit service providers. Go to www.MontgomeryCountyMD.gov/tnd. To request a copy, call 240-777-1246.

Connect-A-Ride refers callers to all private and public transportation options for seniors and people with disabilities. Funded by the County and operated by the Jewish Council for the Aging (JCA), it also provides: assistance completing applications; travel training to help riders use public transportation; and discounted escorted transportation; and discounted escorted transportation for those who qualify. If accessing food is your interest, ask about "grocery shopping transportation" or "assisted shopping for groceries." If attending senior center programs is your interest, ask about "senior center transportation."

Contact Connect-A-Ride Monday-Friday, 9:00 am - 5:00 pm by phone at 301-738-3252 or via email at ConnectARide@AccessJCA.org. ■



CAREGIVING

Caring for a Loved One Doesn't Have to be a Lonely Job



Did you know that one out of four adults provides assistance to a family member who is physically or cognitively disabled, or frail due to old age? Organizations providing supportive services to these people refer to them as "caregivers."

The willingness of caregivers to commit their time and energy enables their loved ones to live at home, in a familiar and comfortable environment. Being there for someone you love is important to most of us, but it can cause stress that can damage a caregiver's health and shorten life expetancy. "There are four kinds of people in this world: Those who have been caregivers, Those who currently are caregivers, Those who will be caregivers, and Those who will need caregivers." -Rosalynn Carter

Common Signs of Caregiver Stress Include:

- Feeling overwhelmed or confused about how to help
- ✓ Feeling sad, angry or crying more often than you used to
- ✓ Feeling like you don't have any time to yourself
- Having low energy
- ✓ Sleeping too much, or not enough
- ✓ Having trouble eating, or eating too much

If any of this describes how you feel, you are not alone. The best way to help is to recognize it is not all up to you. Ask for help!

Respite Care Program

If you live in Montgomery County and are an unpaid, live-in, primary caregiver you may apply for subsidized respite care from Respite Services of Montgomery County. Respite can provide short-term relief for a few hours per day, a weekend,

or sometimes longer. Respite care is not a substitute for adult day care or long-term care. It's just a way to support families who take care of their loved ones at home. Call Aging and Disability Services at 240-777-3000 to discuss your situation, or Respite Services of Montgomery County at 301-816-9647 for cost, application and eligibility details. Or see http://thearcmontgomerycounty.org/what-we-do/respite/



CAREGIVING

Help Comes in Many Forms

Adult Day Centers

Adult day centers provide social, recreational and health services in a safe environment for people who cannot be left alone during theday.

Escorted Transportation

Some local organizations connect vounteers with people who need help getting places. Others provide an escorted ride for a fee.

Home Modifications

Home improvements can increase safety, security and independence. They can make every day activities easier to accomplish.

Hospice

Hospice provides care of terminally ill people and their families that emphasizes symptom management and emotional support.

Legal/Financial Assistance

Learn about financial planning, advance directives, power of attorney and financial benefits your family may qualify for. See pages 3-4 for more ideas on planning.

Personal Care/Respite Care

Professionals are available to provide short-term relief to families caring for frail or disabled family members. A qualified person takes care of your loved one, in your home or outside, so that you can get a break.

Support Groups

Sharing information, feelings, and advice with others can help ease the stresses of caregiving. Support groups can meet in-person, by telephone, or over the internet.

Did You Know...

Learning More

Alzheimer's Association

800-272-3900

alz.org

The Alzheimer's Association is the leading non-profit organization for Alzheimer's care, support and research. You can access information and resources through their web site, and their free, professionally-staffed 24/7 telephone Helpline, with interpretation provided in many languages. They offer education programs and support groups in the community and online.

Holy Cross Hospital's Caregiver Resource Center 301-754-7152

http://www.holycrosshealth.org/caregiversresource-center. The Center offers information and supportive services for caregivers. If you are living with aging parents, or caring for a loved one or friend, the Center is an important local resource for support, education and the latest on healthy aging, and disease diagnosis and treatment.

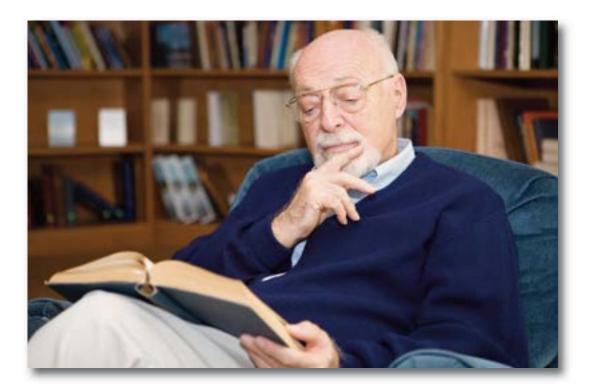
Older Driver Safety

Maryland Motor Vehicle Administration's (MVA) *Medical Advisory Board (MAB)* provides recommendations to MVA on cases of drivers with medical conditions that can impact their ability to drive safely. Drivers, professionals, and concerned residents can make referrals to the MAB by calling MVA's Driver Wellness and Safety Division, 410-768-7511 or e-mailing DWSMED@mdot.state.md.us.

Attending an Adult Day program can reduce symptoms associated with Alzheimer's (dementias), Parkinson's and other illnesses and increase overall wellness. There may also be benefits for the caregiver's health. Call 240-777-3000 to learn about local options.



FINDING INFORMATION



Explore Senior Friendly Libraries

Exciting things happened for seniors at Montgomery County Public Libraries. Library staff can help you find what you need-on the shelves or online; the system-wide website offers countless resources via your home computer.

Throughout each month, libraries host events including book discussions, free computer tutoring classes, film fests, Spanish and English conversation clubs, lifelong learning and more.

County libraries offer a wide range of resources. For example, did you know that libraries sell Metro Senior SmarTrip fare cards? In addition, there are many new books and media on the shelves of interest to seniors. The library's collection addresses important topics such as caregiving and dealing with aging issues; the cultural and social aspects of aging; senior health; retirement; travel; and seniors and technology. Be sure to look at the Seniors page under "For you" while you are on the Library website (www.MontgomeryCountyMD.gov/library). It includes a calendar of events held in County libraries.

The Seniors page also has links to trusted websites for seniors. Headings include: resource guide; transportation; legal issues; home modifications; nursing homes; caregivers and long-distance caregiving; lifelong learning; volunteering; employment; online games; and health.

With computers and media, libraries may have changed a lot in recent years. However, two things have not changed at all. You will always find friendly staff eager to help, and many materials to enjoy.



FINDING INFORMATION

Stay Informed. Sign up for Alerts!

Montgomery County offers several ways to be informed about severe weather, major traffic disruptions, power outages, flooding and other emergency information.

Text Messages. You can sign up to receive text messages from Alert Montgomery at www.Alert.MontgomeryCountyMD.gov. This is a free service, but your wireless plan may impose text charges. Call 311 for questions regarding this service.

Twitter. Subscribe to @MontgomeryCoMD to receive County information during emergencies.

On the Web. Check out this link for information on emergency preparedness: www.MontgomeryCountyMD.gov/OEHMS.





The Commission on Aging produces the **Seniors Today** show, offering news and information of interest to seniors. The program airs on both Comcast and RCN channel 6, and on Verizon channel 30 at the following times:

- Sunday 6:00 pm
- Monday 10:00 am
- Tuesday 1:00 am, 12:30 pm and 6:00 pm
- Thursday 2:30 am and 6:00 pm
- Friday 10:30 am
- Saturday 2:00 am To watch online, and for scheduling information, go to www.MontgomeryCountyMD.gov/ccm. Click on Programs and select Seniors Today.

Sign up for periodic e-mails with information for seniors and caregivers.

To create, update, or delete a subscription, follow the instructions at www.MontgomeryCountyMD.gov/GovDelivery.

Under Health and Human Services select "Senior News" or "Caregiver Support Program.





ASKING QUESTIONS FINDING ANSWERS

Montgomery County Aging and Disability Services staff help seniors and their caregivers with a wide range of topics and advice. Knowledgeable County professionals are available to provide free guidance to any County resident.

Calls are usually answered directly by a live person. If specialists are busy, your wait on hold should be less than 30 seconds. You can also choose to leave a message for a return call within one business day.

Hours are Monday - Friday 8:30 a.m. to 5:00 p.m. On Tuesday, Wednesday and Thursday

evenings, calls are answered until 7:30p.m.

Aging & Disability Services

240-777-3000

 ${\tt ADS}@{\tt MontgomeryCountyMD.gov}$

MARYLAND ACCESS POINT YOUR LINK TO HEALTH & SUPPORT SERVICES MONTGOMERY COUNTY IS A MARYLAND ACCESS POINT

OTHER RESOURCES

- Montgomery County Senior Site www.MontgomeryCountyMD.gov/seniors
- Jewish Council for the Aging Senior Helpline Information, referrals and advice. More in-depth service available for a fee. 301-255-4200
- Senior Resource Guide and Beacon Newspaper www.TheBeaconNewspapers.com



ADULT PROTECTIVE SERVICES

Adult Protective Services (APS) investigates reports of abuse, neglect, self-neglect, or exploitation involving frail seniors and adults with disabilities. If you suspect such a situation, call Aging and Disability Services at 240-777-3000.

The goal of this program is to ensure that people are able to live safely in the community.